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# DR. MARK BOJEUN, PhD, MBA

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## CHIEF INFORMATION OFFICER

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*Drives AI Innovation, Digital Transformation, & Cybersecurity to Optimize Operations & Accelerate Business Growth*

Innovative and strategic technology executive with a proven track record of driving digital transformation, AI integration, and enterprise IT modernization. Adept at aligning technology initiatives with business objectives to enhance operational efficiency, cybersecurity, and cost optimization. A visionary leader in cloud computing, data intelligence, technology road mapping, enterprise architecture, and Agile methodologies; known for building high-performing teams and delivering scalable, future-ready solutions. Skilled in data governance, stakeholder management, risk management, and organizational change, fostering innovation and growth across dynamic industries.

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## CORE COMPETENCIES

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**Digital Innovation Strategy | Enterprise IT Strategy | Cloud Computing & Migration | AI & ML Integration | Cybersecurity  
Agile & SAFe Methodologies | IT Governance & Compliance | Business Intelligence | Strategic Planning & Execution**

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## SELECT ACCOMPLISHMENTS

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### ***Digital Transformation & Enterprise IT Strategy***

- Led a large-scale cloud migration for Veterans Affairs at B3 Consulting, modernizing 20+ systems, achieving 99.9% uptime, and reducing costs by 40%.
- Drove AI/ML adoption at Seward Community College, enhancing decision-making and cutting operational downtime by 25%.
- Architected and executed a cybersecurity framework, ensuring full FERPA compliance and maintaining zero security breaches.
- Developed and launched a digital transformation roadmap at Viewrail, increasing online revenue by 30% in one year.

### ***Operational Excellence & Cost Optimization***

- Enhanced IT operations, leading a 40% boost in operational efficiency through cloud migration and automation.
- Optimized AI-powered analytics, driving a 30% improvement in team productivity and a 40% reduction in software defects.
- Reduced technology costs by 20% by cloud streamlining, vendor negotiations, and Azure AIOps deployment.
- Directed the overhaul of IT infrastructure, integrating a Dark Fiber network across multiple locations, resulting in a 30% reduction in network downtime.

### ***Technology Leadership & Organizational Growth***

- Built and led high-performing IT teams of 50+ professionals, fostering innovation, boosting productivity by 60%, and increasing retention, leveraging expertise in PMO development, project delivery, and leadership coaching.
- Championed Agile/SAFe methodologies, cutting project cycle times 50% and increasing software release efficiency 30%.
- Piloted an enterprise-wide change management initiative, achieving a 70% technology adoption rate for new digital tools.
- Effectively managed a \$30M IT budget, optimizing costs and enhancing service delivery through strategic vendor negotiations.

### ***AI, Innovation & Business Impact***

- Implemented AI-driven customer engagement, improving satisfaction scores by 25% and increasing digital conversions.
- Developed an AI-powered chatbot and data intelligence system, streamlining student support and decision-making.
- Led predictive analytics integration, enhancing risk mitigation strategies and reducing project risks by 30%.
- Designed and deployed an AI-driven learning management system, achieving a 95% user satisfaction rate and improving training effectiveness.

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## PROFESSIONAL EXPERIENCE

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**Seward Community College** | Liberal, KS

**06/2024 – Present**

**Chief Information Officer**

Oversee the institution's IT strategy to enhance operational efficiency and drive academic excellence for 2,500+ students and 300 faculty members across multiple departments and campuses. Manage a team of 10 on-site and 30 remote IT professionals responsible for infrastructure, cybersecurity, and digital transformation initiatives. Lead the adoption of AI and ML-driven solutions to optimize decision-making and reduce system downtime. Facilitate the implementation of cloud-based infrastructure to improve scalability and reduce costs while ensuring FERPA-compliant cybersecurity measures to safeguard institutional data.

**Viewrail** | Goshen, IN

**08/2023 – 05/2024**

**Chief Digital (Technology) Officer (Interim)**

Directed IT infrastructure modernization across 10 plants and 2 office buildings, deploying a high-speed Dark Fiber network to enhance connectivity and reduce downtime. Spearheaded the transition to a cloud-based Azure AIOps architecture, improving scalability and efficiency. Developed and executed an AI strategy to optimize customer engagement and digital experiences.

**(Viewrail – Continued..)**

Orchestrated digital transformation initiatives while managing a team of 50+ technology professionals, overseeing system integrations, cybersecurity enhancements, and enterprise-wide technology improvements.

**SwingTech** | Greenbelt, MD

**06/2022 – 07/2023**

**Director, Agile Practice**

Championed Agile transformation, guiding a 40-person team in delivering a Learning Management System (LMS) for CMS/HHS. Implemented the SAFe 5.1 framework, standardizing Agile methodologies and improving development processes. Applied AI and data analytics to refine training materials and enhance workflows. Conducted Agile training for 100+ employees, strengthening adoption and engagement in Agile principles. Partnered with executive leadership to craft and deploy Agile strategies, fostering a more adaptive and responsive organization. Introduced an AI strategy, integrating AI OPS, data intelligence, and chatbot-driven customer interaction enhancements to streamline operations.

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## ADDITIONAL RELEVANT EXPERIENCE

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**Director, Program Management, B3 Consulting Group** | Washington, D.C.

**Director Program Management, Skyline Technology Solutions** | Washington, D.C.

**CTO & Director of Program Management, Project Concepts Global** | Baltimore, MD

**Chief Technology Officer & Program Manager, ValsaTech** | Ellicott City, MD

**Chief Executive Officer / CTO, Concepts Integration International** | Washington, D.C.

**Software Development Director/Project Manager/Programmer Analyst – Various Organizations**

**Professor, Project Management Professional Certification Course, Strayer University** | Manassas, VA

**Professor, Agile Certified Practitioner Certification Course, George Mason University** | Fairfax, VA

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## EDUCATION, CERTIFICATIONS, & TRAINING

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**Doctor of Philosophy (PhD) in Organizational Behavior**, Capella University, Minneapolis, MN

**Master of Business Administration (MBA) in Business Administration**, George Mason University, Fairfax, VA

**Bachelor of Science (BS) in Business Administration**, Strayer University, Manassas, VA

**Bachelor of Science (BS) in Computer Information Systems**, Strayer University, Manassas, VA

**Program Management Professional (PgMP)**, Project Management Institute (PMI)

**Project Management Professional (PMP)**, Project Management Institute (PMI)

**Agile Certified Practitioner (ACP)**, Project Management Institute (PMI)

**Risk Management Practitioner (RMP)**, Project Management Institute (PMI)

**Microsoft Certified Solution Developer (MCSD)**, Microsoft | 2005

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**Training:** PMP, PgMP, Agile/SAFe, Cybersecurity Frameworks

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### TECHNICAL SKILLS

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**Programming Languages & Development:** C#, Java, Python, PHP, J2EE, SQL

**Cloud & Infrastructure:** Microsoft Azure (Azure AI Ops, Cloud Migration), Amazon Web Services (AWS), Cloud-Based Virtual Desktop Solutions, Enterprise IT Infrastructure

**AI & Data Analytics:** Artificial Intelligence (AI) & Machine Learning (ML) Development, AI OPS & Data Intelligence, Predictive Analytics, AI-Driven Chatbots, Data Warehousing

**Cybersecurity & Compliance:** Cybersecurity Frameworks (FERPA, NIST), Risk Management & Compliance, IT Governance & Security Protocols

**Project & Agile Management Tools:** SAFe 5.1 Framework, Agile & Scrum Methodologies, Project Management Office (PMO) Solutions, Learning Management Systems (LMS)

**Enterprise & Digital Solutions:** Enterprise Resource Planning (ERP) Systems, SaaS & E-Commerce Architecture, IT Service Management (ITSM), Query Engineering

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### THOUGHT LEADERSHIP, PUBLICATIONS, & INDUSTRY CONTRIBUTIONS

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#### Publications & Thought Leadership

- **Awakening Leadership:** The Journey to Conscious Influence – (*Final manuscript submitted, publication pending*)
- **Leading with Influence:** The Path to Conscious Leadership – (Taylor and Francis, 2024, anticipated)
- **Leading a PMO:** Leadership Approaches to Successfully Exceeding Expectations – (Taylor and Francis, 2022)
- **Program Management Leadership:** Creating Successful Team Dynamics – (Taylor and Francis, 2014)
- **High-Performing Teams** – Contribution to Best Practices in Portfolio, Program, and Project Management (Edited by Dr. Ginger Levin)
- **The Value of Emotional Intelligence in Transformational Change** – (AMA Quarterly, Spring 2017)

#### Academic & Industry Contributions

- Curriculum development contributor for the Master's in Project Management at Harrisburg University
- Lead instructor for PM/340 Project Delivery and Measurement Online (University of Phoenix, 2022)
- Speaker and facilitator for leadership and project management conferences, specializing in emotional intelligence, mindfulness in leadership, and ethical decision-making.